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# Small Pet Boarding



at The Grove Cattery

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## Conditions of Booking Small Animals

- All Rabbits must have a current vaccination record against Myxomatosis, Rabbit Haemorrhagic Disease (RHD) no less than 14 days before the beginning of the boarding period unless an annual booster vaccination has been administered.
- With hatched pets (Rabbits and Guinea Pigs) please bring them in a secure carrier that can be left with us during their stay. For all other pets please ensure their cage is secure.
- Only pets that are normally housed together can be boarded together and should the need arise will be separated.
- A provisional booking will be held for 7 days.
- Boarding fees are payable by cash, BACS or cheque (made payable to: The Grove Cattery). If long-term boarding arrangements are made, then the account is to be settled monthly.
- There is a minimum charge of two days for any booking.
- Cancellation policy: Cancellations must be advised as soon as possible, prior to the expected stay. If a booking is cancelled within 14 days prior to the date of arrival the deposit is non-refundable, and the full amount of the booking may be charged.
- In the event of the owner returning before the end of the period for which the pets are booked, the full period will be charged.
- The day of arrival is charged at the full daily rate, however we do not charge for the day of collection, if collected before 10am except for Sundays and Bank Holidays.

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